

## **QUALITY POLICY**

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## Our quality policy, mission and vision are as follows.

Our company, which operates in the "stainless steel hose" sector, has moved its vision beyond the borders of Turkey with the praise of the enterprises who has undisputed quality that it serves throughout Turkey.

Our main goal is to sustain our activities with effective management techniques in order to maintain our place in the quality ranking and to continuously improve it.

Our company believes that quality is a process that needs to be constantly developed, rather than a goal that needs to be achieved.

Accordingly our basic principles,

To maintain competition is to combine service, quality, speed and low cost.

To use our own resources efficiently in line with customer requirements and expectations. Because our quality expenses are an investment, not a cost, and the cost of poor quality is very high.

Increasing our service quality is the best way to meet the expectations of our customers. To provide a working environment which education level and living standards of the employees are improved, success is shared, participatory, happy, safe and healthy working environment.

While improving our service quality, it is to make our suppliers part of our quality system by working in a partnership with them.

To act in a way that protects human health and the environment with the awareness of responsibility towards the environment and society.

In order to achieve the company's quality goals, to commit to keep on the applicable conditions in accordance with our international quality management system, together with continuous improvement and development efforts in all areas.

**Our vision**, To be one of the top 5 producers in Europe who produce environmentally friendly product by constantly renewing our production technology, using our human resources effectively and efficiently.

**Our mission**, To analyze customer needs and expectations in a best way in the stainless steel hoses and fittings sector, to produce in accordance with the relevant quality standards and to deliver them on time. In this direction, customer satisfaction is our priority and we aim to establish long-term partnerships with our customers.

General Manager Ümit TÜRK